COMPASS BEHAVIORAL HEALTH SERVICES
MENTAL HEALTH SERVICES available to all Compass families + training and clinical support for Compass staff

COMPASS CHILDREN’S CENTER
ENRICHED EARLY CHILDHOOD EDUCATION and care, serving homeless and at-risk children, ages 0-5, and their families

COMPASS CLARA HOUSE
TRANSITIONAL HOUSING PROGRAM with comprehensive supportive services to bolster homeless families into economic stability

COMPASS FAMILY SHELTER
EMERGENCY SHELTER, where families stay up to 6 months, engaging in intensive support services, including housing search

COMPASS SF HOME
RENTAL SUBSIDIES, RENTAL ASSISTANCE, AND CASE MANAGEMENT to help families avoid or exit homelessness + aftercare services for families exiting to housing

CENTRAL CITY ACCESS POINT
ENTRY POINT FOR HOMELESS FAMILIES where we help problem-solve, screen families for shelter or housing programs, and provide information and referrals

COMPASS CHILDCARE SUPPORT SERVICES
CHILDCARE PLACEMENT AND RELATED CASE MANAGEMENT, including job readiness services

COMPASS FAMILY RESOURCE CENTER
SUPPORT GROUPS AND PARENT EDUCATION CLASSES, parent-child and family activities, job readiness services, health clinic and drop-in childcare

neighborest
FAMILY FRIENDLY COMPUTER CENTER offering computer training with childcare for homeless families.
General Information
- Founded in 1914 as Travelers’ Aid San Francisco
- One of the longest operating social services agencies in California
- Programs provide housing, education, and employment services to San Francisco’s homeless and at-risk families

Client Demographics
- More than 5,000 children and parents served annually
- 52 percent under 18 years of age
- Majority are single mothers with one or two children

Mission
- To help homeless families and families at imminent risk to achieve housing stability, economic self-sufficiency and well-being

Goals
- Help families secure and maintain permanent housing
- Provide families with the tools to become economically self-sufficient
- Support the healthy physical, emotional, and social development of children

Staff and Governance
- Board of Directors comprised of up to 25 members
- Executive Director, Erica Kisch, LCSW, since 2002
- Number of staff: 105
- Formerly homeless staff: over 20%

Operating and Financial
- FY19 Budget: $13.6 million
- Public funding: 41%
- Private funding: 59%
- Program costs: 72%
- Administration: 20%
- Fundraising: 8%

Program Methodology - The Three Pillars
1) Comprehensive care
   We help families alleviate their core burdens by addressing their housing, childcare, healthcare, education, and employment needs so they can focus on achieving economic stability and well-being.

2) Personalized approach
   There are myriad reasons for families to need our services. That’s why Compass specializes in one-to-one, customized engagements that lead to lasting positive outcomes.

3) Proven, goal driven programs
   Parents understand when they partner with Compass that they’re taking an important first step toward self-sufficiency and family well-being.